By default, employees can log in from any location with an internet connection. Clock In Restrictions allow you to block log ins from areas that have not been authorized.

Summary:

IP Address – Uses the network IP address
 Subnet Group – Uses the network IP address, but broadens the restriction to accommodate a rotating IP address (rotating IP's are not common)
 Vault – A downloadable program that runs through Microsoft Edge and is unlocked with a password
 Authorized Browser – Unlock designated browsers on one or more computers using a password

Setup menu: Clock In Restriction

IP Address

Access is based on the IP Address of your router. Anyone who can connect to your office WiFi (including cellphones!) will be able to log in.



FAQ about IP Address

How can I view the IP address my employees are attempting to log in from?

In the Reports menu, the Access Report logs all activity. Try searching the word "Unauthorized" to find the lines for unauthorized access attempts.

I've been using the IP address restriction for a while, but now my employees are seeing "Unauthorized Access" when they try to log in...

Your IP address has probably changed. When the internet is shut off due to a change in service, repairs, or even a reboot, a new IP address may be assigned to the modem. When this happens, just replace the old IP address with the new one in the Clock In Restriction page.

Subnet Group

This option is for very specific companies that have a designated range of IP addresses.

	Restrict Access to Subnet Group (For a dedicated range of IP Addresses)			
	New Network	Subnet Mask	Office Location	
Connected to the network you want to authorize, click "Get Network."	68.97.173.0	255.255.255.0		
	 Get Network			

FAQ about Subnet Group

How do I know whether I should use IP Address or Subnet Group?

Subnet Group should only be used if your company uses a dedicated range of IP Addresses, which is not common. In most cases, IP Address is the best option.

The IP addresses keep changing the last 2 sets of numbers. Can I broaden the restriction?

This will make the restriction less secure, but you can broaden the subnet group. Replace the third set of numbers in the Network and the Subnet Mask with "0." The 0 allows that set of numbers to vary.



Authorized Browser

Grant access to a specific browser on each computer with a password you create.

If you're on the device/browser you want to unlock, click "Grant Access."	Restrict Access to Authorized Browser	This computer does not have access to the time clock.
Set your own password	Use the Grant Access page with any of these passwords: Password Office Location Supersecret!	Company Login
	 Enter Password on Grant Access page 	Browser Password

FAQ about Authorized Browser

How can I restrict how many times an employee can use the password?

There are no usage limits on the Authorized Browser restriction, so we suggest entering the password yourself to unlock browsers, rather than sharing the password with your employees.

Why did the computer clear the password?

If the cache is cleared on the browser, the password will need to be entered again.

<u>Vault</u>

This restriction is limited to PC computers. This downloadable program is a Microsoft Edge emulator that requires a password to unlock.



FAQ about Vault

Can I use Vault on a Mac computer?

Vault is not compatible with Mac. Authorized Browser is the suggested alternative.

Why is a new computer not taking the Key Code we've always used?

As the Key Code is used to unlock Vault on each device, the "Uses Remaining" goes down. On the Clock In Restriction page, if you see a "0," you will need to allow more uses by adding a larger number and saving.

How do I change the username that shows on the Vault login page?

If you find an employee's name is hardcoded into the Username field but you need a new employee to use it, go to the Clock In Restriction page, find the old employee's name and use the dropdown menu to choose the new employee. Close and reopen the Vault program.